

Neptune Court Studio: Terms & Conditions

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PLEASE READ THROUGH WITH THE TERMS & CONDITIONS BEFORE REGISTERING. By proceeding to make payments, you agree with the following:

1. The Neptune Court Studio reserves full rights to reject a refund, a make-up class request, or a participant sign-up, without explanation.
2. Payments are strictly non-refundable (in full or in part), in the event that any participant fails to turn up or does not participate in the full session/package.
3. MAKE UP CLASS POLICY: All missed classes are only entitled to a make-up if notified 3 days in advance. Last minute changes are evaluated on a case-by-case basis. Make-up classes can only be scheduled once, no more changes once registration is confirmed. The make-up class entitlement does not expire as long as the studio is open.
4. Payment must be made at the beginning of all classes (i.e. on the first session of a series; the first week of the monthly cycle).
5. The studio only accepts payment through Cash and PayNow (to +65 96890180). It is mandatory for all participants to send a screenshot of the completed PayNow transaction to neptunecourtstudio@gmail.com or +65 96890180.
6. Invoices for all payments will be sent within 3 working days to the email registered.
7. The Neptune Court Studio reserves full rights to cancel an event, or adjust the date, time, venue, content, fees for all its activities.
8. In the case where the Neptune Court Studio cancels an event, participants are entitled a refund of the pro-rated payments within 10 working days upon notification of the change, via PayNow.
9. No additional person (adult or child) will be allowed to accompany a participant in our workshops, unless registered and paid for.
10. The Neptune Court Studio reserves all copyright to its classes, painting demonstrations and materials distributed during class. Any unauthorized recording, circulation, reproduction and modification of our workshop content in any form will be deemed as a violation.
11. Please refer to our answers outlined in the FAQ if you have any questions.

The Neptune Court Studio reserves all rights to amend the terms and conditions.

(Last updated as of May 2019)